

# Terms and conditions

## **Terms and Conditions for the provision of First Aid cover at public events:**

1. St John Cymru - Wales is a voluntary organisation and a registered charity. It does not receive any government funding for the provision of First Aid cover.
2. An enquiry for the provision of First Aid cover does not constitute an agreement to provide cover for an event. St John Cymru - Wales may not accept duties where there is a perceived risk to our members.
3. Please supply as much information as possible so that we can assess your event. This should include the anticipated Start and Finish times.
4. This information will determine the level of cover required for the event. We would normally risk assess the event if time allowed.
5. If your organisation does not accept the quotation then cover will not be supplied.
6. For cover to be confirmed and agreement to exist between St John Cymru - Wales and your organisation, we must have confirmed your acceptance of the quotation and confirmed in writing that we accept the duty.
7. Should force majeure result in St John Cymru - Wales being unable to provide members to cover the event you will be notified as soon as possible beforehand.
8. Members on duty will be free to leave the event at the time stated on the quotation and/or the acknowledgement. Should the event still be in progress it will be necessary for the Event Organiser to negotiate with the Senior Officer on duty to extend the agreed timetable. An appropriate additional charge may be made for this.
9. On completion of the event, an invoice will be issued for the agreed amount. This is payable within 30 days.
10. Although failure to attend is extremely rare, it can, unfortunately occur. Thus, if non-attendance of a First Aid team or Ambulance means that your event will not be able to proceed, we suggest that you take out an appropriate insurance against any loss you may suffer thereby. Please note that St John members are always subject to emergency call out by the Statutory Services and/or Local Authority. There is therefore a very slight possibility that this may occur during the event and we hope you will understand this.